Care for your soft furnishings

Your soft furnishings have been beautifully hand made with the finest of care and attention to detail. Every product is carefully checked before being packed for delivery. On receipt of your order, it's important the soft furnishings are installed immediately and if they do have to be stored, please ensure the following steps are taken to prevent any possible damage. Avoid any sudden changes of temperature. All products should be stored at a regular room temperature with ventilation.

Curtains should be removed from the box and plastic wrapping and laid out on a clean surface at full length, keeping the folded shape in place, as they were packed. Cover with a blanket or dust sheet, with the plastic on top, until the room is ready for the curtains to be installed.

Blinds should be removed from the plastic wrapping and laid on a flat surface.

Cover with a blanket or dust sheet if the room is not ready for them to be installed.

Cushions should be removed from the plastic wrapping. Keep them in the delivery box or place in position. Cover with a blanket or dust sheet until the room is ready for final dressing.

Installation

Your soft furnishings are a handmade, bespoke product made specifically to your individual measurements and requirements. Adjustments may be required during installation. Do not attempt to make any adjustments or alterations yourself, without contacting Audrey Johns Ltd to discuss.

Terms and Conditions

More information is available in our terms and conditions section which is available to read on our website at this address http://www.audrey-johns.co.uk/media/4772/terms_and_conditions.pdf